

Oxford Learning Curve

Terms and Conditions

Jackie Fairchild is the sole director of Oxford Learning Curve Ltd. (OLC) which provides tutoring and career coaching. These Terms and Conditions explain the terms of use of the website and the services offered by OLC. As OLC is registered in the United Kingdom, all Terms and Conditions in this document are subject to UK law, as will be any potential future disputes or legal proceedings.

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Services

Tutoring

The Director of OLC tutors directly and also introduces independent self-employed tutors to prospective clients. Bespoke tutoring in mathematics and English is offered for all ages, including adults, up to A-level.

The terms and conditions below apply to any sessions delivered on behalf of OLC by the Director of OLC. Tutors sourced by OLC will have their own terms and conditions.

Any tutoring is carried out within a booked session (typically 60 minutes) and does not include other related services such as creating or marking homework outside of the allotted session times.

OLC is happy to provide parents with a short debrief following the lesson either immediately after or via text or email, if the parent or guardian is unavailable at the time.

Coaching

OLC provides career coaching in the form of 60-minute sessions following an initial assessment.

Bookings

Coaching Sessions

An initial exploratory phone call, free of charge, is available which gives clients the opportunity to discuss their goals and aspirations, as well as to decide if career coaching is right for them and to agree the remit of future coaching sessions. In all cases, OLC will endeavour to personally arrange all sessions to accommodate your schedule.

Tutoring Sessions

Tutoring sessions can be booked individually according to availability, or weekly. Many clients book weekly sessions on a termly basis in order to reserve a time convenient for their needs. Most sessions last 60 minutes although different length sessions can be arranged according to individual preference. OLC also offers block bookings over a few days to provide immersion in the subject matter: for clients living outside the UK, please contact OLC to discuss travel and residential options.

Attendance

It is understood that sometimes things happen outside of our control and it may not be possible to make a session on time. If this is the case, the remaining time will be used as productively as possible as best as we can but regret we cannot make up for lost time by running over the scheduled ending due to further booked sessions with other clients.

Rearranging or Cancelling Sessions

We entirely understand that sometimes commitments need to be re-arranged. We just request that at least 48 hours' notice is given. In the event that less than 48 hours' notice is given, OLC will endeavour to fill the appointment slot with another client up to 24 hours beforehand but cannot guarantee that this will be possible. If it has not been possible to fill your slot, we regret that we will need to charge for the missed session. For residential trips, OLC reserve the right to charge 25% for any cancellations within three weeks of the trip, 50% within two weeks and 75% for any cancellations within 72 hours of the trip.

Payment

Tutoring

Sessions are charged at an agreed hourly rate and residential trips are charged at an agreed daily rate. We request that payment for the sessions are made by direct bank transfer as we are unable to accept cash.

Clients are usually invoiced at the end of each month. We ask clients to settle invoices promptly or alternatively, payment may be made on or before the day of each session. Where OLC identifies an appropriate self-employed tutor for your needs, the hourly rate will be made up of the tutor fee and an additional fee to Oxford Learning Curve. Self-employed tutor fees are set by the tutor and paid directly to them.

Tuition fees and expenses for residential bookings abroad will be invoiced afterwards and a 50% deposit will be required for any new clients.

Coaching

We request that payment for the sessions are made by direct bank transfer, on or before the day of each session. We regret that we are unable to accept cash.

Liability

OLC strives to help students achieve their best results possible, however we do not accept liability for these examination results. OLC vets any independent self-

employed tutors very carefully for their suitability. However, these tutors are not employees of OLC. OLC does not accept any liability for the work of individual tutors introduced by the company, each of whom are required to have their own individual indemnity insurance.

Privacy Policy

For information on the personal data we collect, how we store it and keep it safe, please refer to our coaching or tutoring privacy notices.

Acceptance of these terms and conditions

Engaging with OLC services will be taken as acceptance of these terms and conditions.

Copyright

All content on the OLC website, and content produced by OLC may not be copied, replicated, claimed as your own or used for any other purposes. This content is protected under the Copyright, Designs and Patents Act 1988.

Contact Us

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